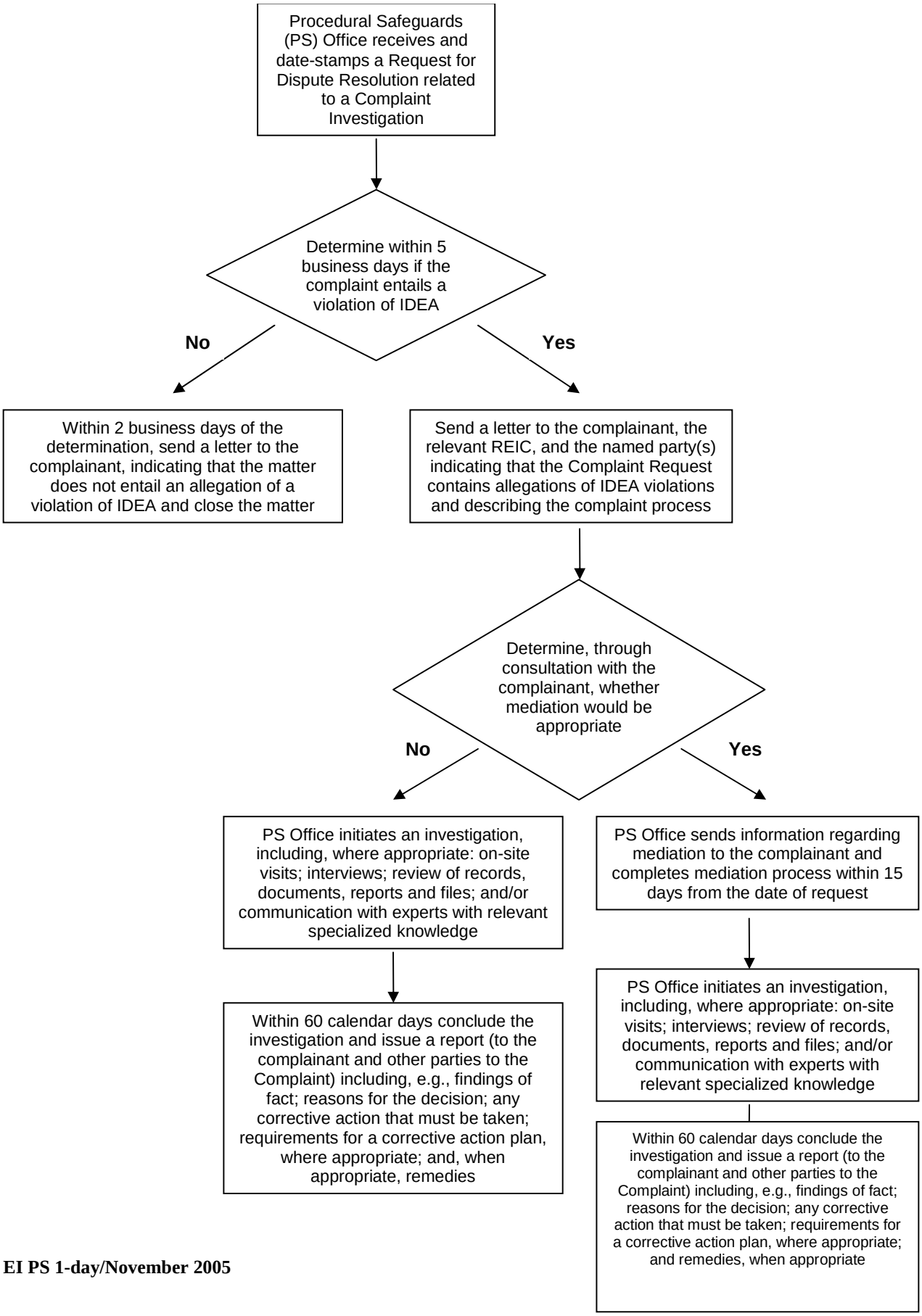Procedural Safeguards Complaint Investigation Flowchart